

SAUDER EDUCATION WARRANTY PROGRAM

A. This warranty covers small-scale chairs and tables manufactured by Sauder Education against defects in workmanship and material, except as specifically excluded for a period of 10 years from the date of the receipt of the chairs or tables and 25 years for renewable lounge seating products.*

*This warranty covers the structure of the furniture: the laminated-veneer or solid wood frame, the construction of the arms, table legs and stretchers, delamination of tables, and all fasteners and moving parts. This warranty also covers the foam against defects in its manufacture and composition and against excess sagging (not maintaining its original shape).

B. The following are specially excluded from the warranty:

1. The entire Deli, Grille and Parlor series is warranted for 2 years.
2. The entire Transom series is warranted for 5 years.
3. Any custom components that are not a part of the Sauder Education standard line. This would include, but not be limited to, custom-designed parts or customer specified components, such as fabric, vinyl, foam, etc., that are not a part of the standard Sauder Education Line.
4. Furniture that's been unduly exposed to the elements such as water, direct sunlight, etc.
5. Damage as the result of accident, fire, flood, civil disorder, strike, Act of God, abuse, misuse or any cause outside of ordinary usage.
6. Sauder Education warrants Sauder Program Fabrics, which appear as the Standard Fabric Program on page 16 of the Price Book, if purchased through Sauder for use on Sauder products for a period of three years.
7. Foam that is compressed less than 10 percent.
8. Scratching or natural wearing of finishes on chairs and tables.
9. Any responsibility for the effects the chairs have on flooring.
10. Damage caused from shipping.
11. Trey glides and casters are warranted for a period of three years. All other casters used are also warranted for a period of three years.
12. All tablet arms for the renewable lounge furniture are warranted for a period of 3 years.

C. Sauder Education agrees to replace, repair or refund, at its discretion, defective parts in material or workmanship.

D. To receive benefits under the terms of this warranty, the purchaser must:

1. Notify Sauder Education of the defect.
2. Fill out Sauder Education repair forms, which will be sent to you, and provide a description of the defect.

E. Any disputes over the provisions of this warranty will be mutually reviewed by representatives of the purchaser and Sauder Education.

F. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

G. All other expressed or implied warranties, made by any sales representative, agent or other representative, including any warranty of merchantability or fitness for a particular use, are hereby excluded.

PRODUCT WARRANTY OVERVIEW

2 Year Warranty Products

- Deli
- Grille
- Parlor

10 Year Warranty Products

- Autumn
- DuroPly
- Encore
- Horizon
- Kidz
- Mission
- Opera
- PlyFold
- PlyLok and PlyLok Jr.
- Regal III
- Tables
- Trey®
- Vantage

25 Year Warranty Products

- Allure
- Arris
- Basis
- Bevel
- Bridge
- Capital Lounge
- Cavetto
- Loop
- Moment
- Planar
- Portal
- Reflect
- Scroll

5 Year Warranty Products

- Transom

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